

Omniquad Mailwall Remote

Protect your organization from all sorts of e-mail threats

Mailwall Remote has been designed specifically for companies that want to focus on their core business and leave the aggravation of managing E-mail overload to the specialists.

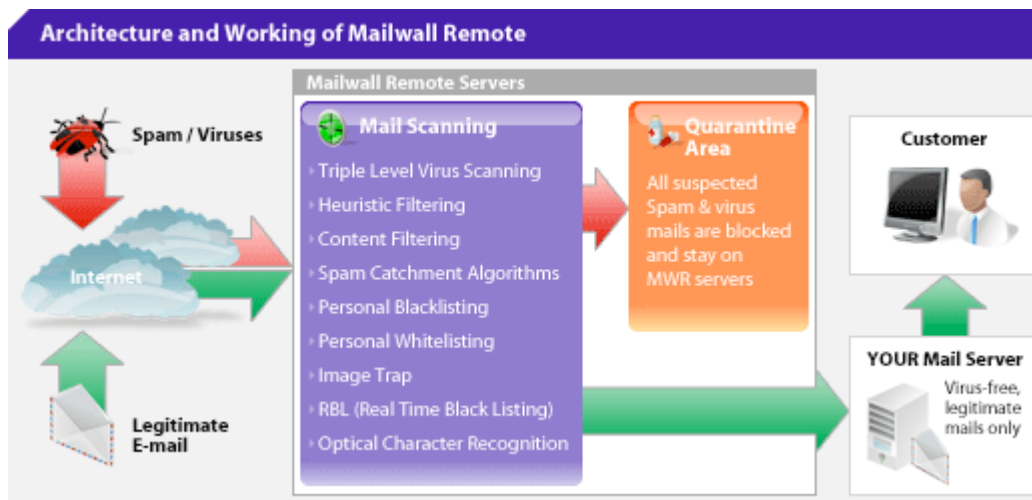
Mailwall Remote offers comprehensive management of all your mail concerns at the Internet level by implementing your e-mail security policy and ensuring that all e-mails coming in to your users or being sent by your users comply. All mails coming in to your company are routed through Mailwall servers and only virus free, Spam free, clean mail reaches your users inboxes.

Mailwall Remote tackles all mail irritants systematically. viruses, Spam, Illicit content are all identified and dealt with before they waste valuable time and bandwidth.

The service operates out of three Global Operations Centers, manned 24 by 7 by a dedicated team of programmers, network engineers and security experts. By mirroring our secure mail relays in these GOCs in prime backbone sites housed with multiple Internet Service Providers, our system guarantees 99.99% service availability. The systems are located in high security buildings with access control, power backup and fire suppression systems.

How the Service Works

By modifying your MX Records to point to our servers, you start letting Mailwall Remote manage your company's mail. You do not have to invest in any new hardware, software, or make any changes to your e-mail server/ client software or network infrastructure: the screening system is totally transparent to your mail system and your users. Mailwall Remote offers not only the highest security standards, but is also a very cost effective way of implementing e-mail content security.



Complete policy control

Unlike many other Managed Services, Mailwall Remote offers customers true flexibility, and the ability to create complex rules and policies, normally found only in software packages. Mailwall Remote is managed through a web interface that offers a user-friendly Windows XP look and feel. From this interface everything from defining the e-mail policy to reviewing quarantine to viewing mail usage reports can be handled.

Rules can be created to fit your e-mail policy, down to the individual e-mail address level. This means, you can even specify who is allowed what kind of e-mail attachments. Unwanted mails can be blocked or quarantined and a course of action established.

Mailwall Remote is a highly **scalable** service. New domains can be added easily by just changing the MX records to the ones we have provided to you for the first domain.

SLA Promises

- ✓ **Stops 100% virus**
- ✓ **Stops 95% Spam**
- ✓ **99.9% uptime**

Mailwall Remote Features in Detail

Multiple AV Engines

100% blocking of virus infected e-mails (you can view these mails on the web interface)

Mailwall Remote service offers better protection against e-mail threats than any single anti-virus product today. Apart from our own antivirus engine and database, we use several leading anti-virus brands at the same time, systematically virus-checking every e-mail attachment passing through our screening system.

Furthermore, our dedicated team of programmers, network engineers and security experts continuously re-evaluate our threat detection methods to bring you up to the minute protection.

Spam Protection

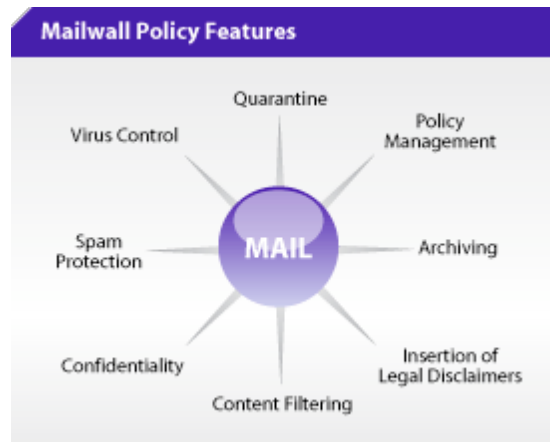
More than 95% of the Spam mails will be blocked. Spam can be dealt with by deletion, rejection, quarantine or tagging. Adding Spammer addresses or keywords to the blacklist is not enough anymore. Mailwall Remote copes by constantly reviewing Spam traffic and fine tuning the filters. With multiple filters and proprietary filtering techniques like Friends list (White list), Closed Relay Host, HTML Parser, HTML stripper, Spam Dictionary, Hyperlink Dictionary, Reverse Site Lexical Content Analysis, Regular Expression Engine, Spam Type Classification,

Reverse Domain Lookup, ImageTrap, IP Geo-location, Third Party Real-time Black-hole Lists, Weight System, Customer's managed blocked IP addresses, Customer's managed System, Customer's managed blocked IP addresses, Customer's managed blocked domains or senders, Customer's managed keywords and Omniquad Spam complaint service we keep the false positives down and the Spam out.

ECRS - E-mail Contingency and Recovery Service

Many organizations today depend on uninterrupted e-mail availability. The E-mail Recovery and Contingency Service (ECRS) is an add-on service that takes the Mailwall Remote benefits to a new level.

As all inbound and outbound e-mail is routed via the service server arrays, an optional recovery backup of all E-mail can be made and replicated



Policy Features Overview:

- ▶ Multiple AV Engines
- ▶ Complete Spam protection
- ▶ Image Trap (image scanning)
- ▶ Attachment and file size control
- ▶ E-mail Contingency and Recovery Service
- ▶ Usability — User Friendly
- ▶ Reliability — 99.99% uptime
- ▶ Reduced cost of ownership
- ▶ Detailed reporting
- ▶ Comprehensive Service Level Agreement

to the Recovery Server. In the unlucky event of your e-mail system crashing, you can simply tell your users to log on to the Recovery Server web site. Upon logon, each user will see all their e-mails sent/received for last 7 days, plus any messages actually queuing up that cannot be delivered yet (because of your mail server downtime). Your users can then get on with their work "almost as normal" while you have time to restore your mail system.

ECRS is an effective solution for business contingency planning. It does not require any maintenance or activation — it is simply "always on".

You can also opt to increase the number of days for which you want these mails to be stored on our servers. For more information, visit "[E-mail Archiving](#)"

Image Trap

Omniquad ImageTrap, a complete e-mail visual content management system identifies intercepts and classifies image and movie attachments in E-mail allowing through or stopping them based on their content.

Attachment and File Size Control

Mailwall Remote helps implement company policies on the kind of attachments and on the file sizes users are allowed to send and receive. Mails can be quarantined or rejected or delivery set to off-peak hours as desired.

Usability

Mailwall Remote is managed through a Web Portal that offers a user-friendly Windows XP look and feel. You will be able to edit your e-mail policy through the web-based interface, then review quarantined messages and access detailed usage reports. From here you can access quickly and easily all the information you need regarding your E-mail and its management. Mailwall Remote offers customers true flexibility and the ability to create complex rules and policies normally only found in Software packages. These include the ability to create any rule on Content or Image filtering per E-mail address not just for everyone.

Reliability

By mirroring our secure mail relays in key locations with prime backbone sites kept with multiple Internet Service Providers, our system guarantees 99.99% service availability. The systems are located in high-security buildings with access control, power backup and fire suppression systems.

Reduced cost of ownership

Mailwall Remote offers not only the highest security standards, but is also a very cost effective way of implementing e-mail content security: we save you money because we can offer the service at low cost by protecting many organizations and shielding thousands of users. You will not be exposed to any operational issues or hidden expenses usually associated with implementing e-mail security: new hardware, software or anti-virus licenses.

Detailed Reporting

Omniquad Mailwall Remote web access provides you with detailed reports on all the various aspects covered by the service. We also send daily Spam reports to all end users providing them the information about the mails blocked (the report also provides information as to how he or she can access this mails through the web access). Our Monthly management report gives you detailed overview of the service for that particular month. (e.g. total number of mails received, number virus affected mails, number of Spam mails, total bandwidth saved by blocking malicious e-mails, and many other such details about your domain and the total set of users.)

Comprehensive Service Level Agreement

Run by three Global Operations centres, 24 by 7 Support and three separate teams of technicians the service is backed up by what we think is the most comprehensive Service Level Agreement in the Sector.